



Season's Greetings

Happy Holidays to you and your family from all of us here at Mitchell! In 2025 we will celebrate 80 years of delivering exceptional service, a milestone made possible by our loyal customers, communities and dedicated team who have fueled our legacy of warmth and reliability.

Over the last year we've heard from many of you that you are concerned with the increased cost of electricity, so in this edition of the Mitchell Times we have focused on some changes you can make in your home or business to use less energy. By converting electric powered appliances (like heat pumps and water heaters) over to propane you can significantly reduce your electricity consumption and increase the energy-efficiency of your home or business. You will also find information on the Energy Kinetics System 2000 boiler, which has been reducing energy consumption in local homes and businesses for decades.

We are here for you and ready to serve all of your energy needs. As always, thank you for your continued loyalty and trust. We wish you and your family a happy and healthy New Year! - *The Mitchell Family*

From the Mitchell Family!



PROPANE IS THE ANSWER!

It's no secret that our region pays some of the highest electric rates in the country. One way to decrease your electric bill is to decrease your electric usage by converting your heating unit(s) or hot water heater to propane. Propane has several advantages over electric water heaters and heat pumps, especially when it comes to efficiency, cost-effectiveness, and comfort. Here's why propane is often considered a superior choice for the heat and hot water in homes:

PROPANE WATER HEATER

- High Efficiency Means Less Energy Used
- On Demand Hot Water
- Reduced Greenhouse Emissions
- Faster Recovery Rates in Peak Use
- Smaller Footprint



PROPANE MAIN HEAT

- Energy Efficient and Durable
- Reliable Performance in Cold Weather
- Faster Home Heating
- Less Electrical Grid Strain
- Consistent Even Heating



Propane delivers warmth year-round, unlike options meant for more mild climates such as heat pumps, and remains a better choice for those seeking reliable, efficient and cost-effective heating solutions. Its ability to perform well in cold climates, lower operational costs, and offer cleaner combustion make propane the smart choice for water heating and home heating needs. Contact us today to learn more about using propane in your home.

WHAT'S SO GREAT ABOUT THE SYSTEM 2000?

The System 2000 by Energy Kinetics has been a fan-favorite of our customers for many years. Here are just a few reasons our clients choose this boiler as often as they do:

- The System 2000 incorporates the world's smartest boiler control and eliminates the flaws and inefficiencies found in conventional heating units. This maximizes its heat and hot water output and improves the system's efficiency.
- At 62 decibels, other boilers can make it hard to hear the person sitting next to you. A System 2000 is virtually silent at 47 decibels - the sound of a private conversation. To understand the significance of this decibel difference, it is essential to know that a boiler that is just 1 decibel higher is 30 percent louder!
- Compared with competing models with similar ratings, the System 2000 delivers big savings as it can reduce your fuel usage by 40%. In addition, a System 2000 provides virtually unlimited hot water.

The experts at Mitchell can recommend the best system for your home and handle the entire installation process from start to finish. Call or chat today to schedule your free no obligation quote.



Scan to learn more!

WINTER SAFETY TIPS

As the temperatures drop, we want to remind everyone of some important safety tips in preparing your home for colder weather.

- ❄️ **Safe Delivery:** Always make sure your fill areas are clear from snow and ice, and provide a clear path to the fill location.
- ❄️ **Unoccupied Homes:** Arrange for someone to watch your home when unoccupied and also consider a Freeze Alarm, which will alert you if your home gets too cold.
- ❄️ **Antifreeze:** Does the piping in any area of your home require antifreeze to prevent freezing? Make sure you're looking into this to avoid the many issues a frozen pipe can cause.
- ❄️ **Household Changes:** Any additional people living in your home or any renovations since last winter? Please let us know about these changes because they may impact your fuel usage.

CUSTOMER TESTIMONIAL

"We have been a Mitchell customer for many years and this review is long overdue! We have always been so pleased with this company and would go nowhere else! Their office staff are courteous and helpful and the technicians are highly qualified and thorough. We recently had an issue with our boiler and the tech, Jonathan went above and beyond to get it fixed the same day! It's this kind of service that customers like us truly appreciate. Thank You!"



ENERGY PRODUCTS & SERVICES

CT Lic. #390200 HOD #145
Westchester Lic. #WC-30726-H18

(800) 237-3835
nemitchell.com



PROPANE SAFETY

Have you installed any new propane appliances in your home this year? Your friends at Mitchell know that the addition of new appliances can change your home's energy and safety needs. Any time another contractor installs a new propane appliance in your home, it is very important to notify us so we can confirm the equipment was installed in a safe and proper manner and verify your delivery schedule is setup accurately. Call or chat today and let us know of any changes in your home!

EMPLOYEE SPOTLIGHT



This edition of Spotlight shines on Barry Hart. Barry has been part of the Mitchell team since 2011. He began his career with Mitchell as an Apprentice in our Propane Service Department and has grown in his role to become an S2 Service Technician. His

dedication and knowledge of propane systems and A/C has made him a valuable resource for not only our customers but his fellow service team members as well. When Barry is not serving our customers, he enjoys spending time with his family at the beach, amusement parks, attending hockey games and weight lifting.

Mitchell
Since 1945.